## SAMPLE QUESTION BANK

## SEMESTER: -VIII (R-2016)

## Course Code: CEC 802: SUBJECT: - CONSTRUCTION MANAGEMENT

## **%** Highlighted option is the correct answer Option.

S.N	QUESTION
	Module no.1 Introduction to Construction Management
1.1	The skill of getting things done through and with people to achieve common goals in an organization is called as
Α	Organization
В	Management
С	Accounting
D	Scheduling
1.2	What is the correct sequence of five functions of management?
A	Planning, Organizing, Scheduling, Staffing, Controlling
В	Organizing, Planning, Staffing, Directing, Controlling
C B	Staffing, Planning, Organizing, Leading, Controlling
D	Leading, Controlling, Planning, Coordinating, Staffing
D	
1.3	The father of Scientific Management is
Α	Henry Fayol
B	Fredric Taylor
C	Lillian Gilbreth
D	Elton mayo
1.4	With self- motivation if someone takes first step the what is it called?
A	Initiative
B	Unity of Direction
C D	Scalar chain
D	Esprit De Corps
1.5	What was the profession of Mr. Henry Fayol?
A	Social Scientist
B	Production engineer
C	Civil Engineer
D	Mining Engineer
1.6	Which principle of Management states that 'Employee must be stable enough in his job to maintain
	organizational efficiency?
Α	Authority & Responsibility
В	Equity

С	Stability of Tenure
D	Remuneration
1.7	In an organizational hierarchy, a manager has to spend maximum time in the management function
	of
А	Planning
В	Staffing
С	Leading
D	Controlling
1.8	Lillian Gilbreth focused on
Α	Modern Management
В	Hospital Management
С	Scientific Management
D	Business Management
1.9	Amongst following, which is not an objective of Construction Management?
Α	Timely Completion
B	Partial Completion
C	Economical Completion
D	Qualitative Completion
1.10	Framing objectives & policies is the function of which level of management?
Α	Top Level Management
В	Middle Level Management
С	Lower Level Management
D	Middle & lower level Management
1.1.1	
1.11	Amongst following Which is not a Principle of management told by F. W. Taylor?
A	Science, not rule of the Thumb
B	Functional foremanship
C	Maximum not restricted output
D	Harmony not discords
1.12	The process of setting standards for any industrial activity is called as
1.12 A	Productivity
B	Manufacturing
C D	Standardization
D	Allocation
	Module no.2         Construction Projects
	Module no.2 <u>Construction Projects</u>
2.1	Amongst following Sectors In which sector, highest component of construction is required?
A	Irrigation Sector
B	Space and Scientific Research
C	Housing and Building
D	Education
	1

2.2	Who amongst following is supposed to do tasks such as Project feasibility, Site survey, Soil
	investigation, design and drawing works, processing pre-qualification of construction agencies,
	developing detailed construction plans etc.?
Α	Construction Management Consultant
В	Builder and Contractor
С	Structural Engineer
D	Architect
2.3	Construction work is classified as MINOR work when the cost of project is
A	Less than 50 thousand
B	More than 1 Lakh
C	More than 50 thousand
D	Less than 1 Lakh
2.4	Which out of the below options does not fall under classification of construction works?
A	Light Construction
B	Heavy Construction
C	Industrial Construction
D	Permanent Construction
2.5	At which stage of a project does we require the maximum skills from the project manager?
A	Tender and contract stage
B	Conceptual stage
C	Design stage
	Construction stage
D	
2.6	What is C I D C?
2.6 A	What is C I D C?         Construction Industry Development Council
2.6 A B	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company
2.6 A B C	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company
2.6 A B	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company
2.6 A B C D	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Company         Civil Industry Development Company
2.6 A B C	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Company         Which analysis consists of selection of available technology, method of construction, Specifications
2.6 A B C D 2.7	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.
2.6 A B C D 2.7 A	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis
2.6 A B C D 2.7 A B	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis
2.6 A B C D 2.7 A B C	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis
2.6 A B C D 2.7 A B	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis
2.6 A B C D 2.7 A B C D	What is C I D C?         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis
2.6 A B C D 2.7 A B C	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate
2.6 A B C D 2.7 A B C D 2.8	What is C I D C?         Construction Industry Development Company         Civil Industry Development Company         Civil Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as
2.6 A B C D 2.7 A B C D 2.8 A	What is C I D C?         Construction Industry Development Council         Civil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method
2.6 A B C D 2.7 A B C D 2.8 A B	What is C I D C?         Construction Industry Development Company         Coil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method         Work Breakdown Structure
2.6 A B C D 2.7 A B C D 2.8 A B C C	What is C I D C?         Construction Industry Development Company         Construction Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method         Work Breakdown Structure         Feasibility Analysis
2.6 A B C D 2.7 A B C D 2.8 A B	What is C I D C?         Construction Industry Development Company         Coil Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method         Work Breakdown Structure
2.6 A B C D 2.7 A B C D 2.8 A B C D	What is C I D C?         Construction Industry Development Company         Construction Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method         Work Breakdown Structure         Feasibility Analysis         Line of Balance Technique
2.6 A B C D 2.7 A B C D 2.8 A B C C	What is C I D C?         Construction Industry Development Company         Construction Industry Development Company         Construction Industry Development Company         Civil Industry Development Council         Which analysis consists of selection of available technology, method of construction, Specifications of raw materials, selection of equipment etc.         Technical Analysis         Financial Analysis         Economic Analysis         Ecological Analysis         The process of breaking the project into identifiable major system, their sub-systems and discreate activities is called as         Critical Path Method         Work Breakdown Structure         Feasibility Analysis

В	Line & Staff Organisation
С	Line & Scale Organisation
D	Matrix Organisation
2.10	Amongst following, which type of organisation is based on Specialisation?
А	Line Organisation
В	Line & Staff Organisation
С	Functional Organisation
D	Matrix Organisation
2.11	Which is the first phase involved in life cycle of Project?
Α	Planning & Organizing Phase
В	Definition Phase
С	Conception Phase
D	Project Clean up Phase
2.12	How many working people in India are engaged in Construction Industry?
A	Around 5 %
B	Around 20 %
C	Around 40 %
D	Around 45 %
	Module no. 3         Construction Project Planning & Scheduling
3.1	On bar Chart, activity is indicated by
A	Curved line
B	Inclined line
C	Horizontal line
D	Dotted line
3.2	Which is of following is an improved version of bar chart?
A	Garry Chart
B	
	Mild Stone Chart
С	Mild Stone Chart Standard Chart
С <b>D</b>	
-	Standard Chart
-	Standard Chart         Mile Stone Chart         A dummy activity
D 3.3 A	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event
D 3.3 A B	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event
D 3.3 A B C	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time
D 3.3 A B	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event
D 3.3 A B C D	Standard Chart         Mile Stone Chart         A         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where
D 3.3 A B C D 3.4	Standard Chart         Mile Stone Chart         A         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where         Milestone chart is invented in the year
D 3.3 A B C D 3.4 A	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where         Milestone chart is invented in the year         1910
D 3.3 A B C D 3.4 A B	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where         Milestone chart is invented in the year         1910         1920
D 3.3 A B C D 3.4 A B C	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where         Milestone chart is invented in the year         1910         1920         1940
D 3.3 A B C D 3.4 A B	Standard Chart         Mile Stone Chart         A dummy activity         has no tail event but has only a head event         has only head event but no tail event         does not require any resources and nor any time         has no sequence and be fitted any where         Milestone chart is invented in the year         1910         1920

A C	When the EFT and LFT are equal in a operation, the operation is called as Critical Parallel
B         I           C         I	
C I	Dorollol
D	Non- critical
D	Concurrent
3.6	What is Variance?
	mean of squared deviation
B	difference between time under consideration and mean time
C s	square root of mean of standard deviation
D s	sum of time duration of various job / no of jobs
3.7	What is Critical path?
A	Shortest Path in Network
<b>B</b> ]	Longest Path in Network
<b>C</b> ]	Medium Path in Network
<b>D</b> ]	Parallel Path in Network
3.8 ′	Total float in a planning network is
A 1	late start time - early start time
	early start time - late start time
<b>C</b> ]	late start time - late finish time
D	early finish time - late finish time
3.9	Negative float can occur when the activity is
	sub-critical activity
	critical activity
	super-critical activity
D 1	normal activity
	Positive float can occur when the activity is
A	critical activity
	sub-critical activity
	normal activity
D s	super-critical activity
	What is Slack?
	a difference between latest allowable time and earliest expected time of event
	difference between least allowable time and earliest expected time
	difference between earliest start time and latest allowable time of activity
D 1	time gained by an activity
	If a is the optimistic time, b is the pessimistic time and m is most likely time of an activity, the
	expected time of the activity is
	(a + m + b) / 6
	(a + 2m + b) / 6
	(a + 4m + b) / 6
D	(a + 5m + b) / 6

3.13	Direct cost of a project is due to
Α	salaries of administrative staff
В	loss or gain of revenue
С	penalty imposed
D	cost of material and labour wages
3.14	In PERT analysis, the time estimate of activities and probability of their occurrence follow
Α	normal distribution curve
В	Poisson's curve
С	binomial distribution curve
D	beta distribution curve
3.15	In a CPM network the activity is non - critical if
Α	EST = LST & EFT = LFT
В	EST < LST & EFT < LFT
С	EST > LST & EFT > LFT
D	EST < LST & EFT > LFT
3.16	For a given activity, the optimistic time, pessimistic time and the most probable estimates are 5, 17
	and 8 days respectively, what will be the expected time of this activity?
Α	8 days
В	10days
С	9 days
D	15 days
3.17	Interfering float is the difference between
Α	Total float and independent float
В	Total float and free float
С	Free float and independent float
D	Total float and activity duration
3.18	Slack time refers to
Α	an activity
В	Event
С	both event and activity
D	Dummy
3.19	If the total float and duration of an activity are 3 and 9 days respectively, the particular activity can
	be
Α	started 3 days later
В	completed 6 days before
С	activity cannot be completed
D	completed in 12 days
3.20	When scheduled duration of activity is more than that of expected duration then how much will be
	the probability?
А	50%

C     more than 50%       D     100 %       3.21     Cost optimization of bar charts	
3.21 Cost optimization of bar charts	
A minimum duration can be found	
B cannot be done	
C can be done	
D optimization of event is possible	
3.22       If a project has scheduled duration of 45 days and standard deviation of 2.5 then valation factor for completion of the job expecting in 41 days is	alue of probability
A 1.9	
B 1.6	
C 2.1	
D 2.4	
3.23 What is crashing?	
A reduction in duration	
B reduction of resources	
C reduction of cost	
D reduction in project size	
3.24 Which of the following is not a type of float?	
A Total Float	
B Partial Float	
C Independent Float	
D Interfering Float	
3.25 Critical activity has	
A zero float value	
B positive float value	
C negative float value	
D unity float value	
2.26 What Desitive shark indicates?	
3.26 What Positive slack indicates?	
A     Project work is on time.       B     Project is lagging behind the Schedule.	
B     Project is lagging beinne the schedule.       C     Project is ahead of Schedule	
D     Project work is yet to start.	
Module no. 4         Resource Management & Allocation	
4.1 EOQ stands for	
A Earnest Order Quantity	
B Economic Order Quantity	
C Ergonomic Order Quality	
D Economic Order Quality	

4.2	Which of the following cannot be termed as function of material management?
Α	Indenting
В	Inventory Control
С	Material Planning
D	Disposal of Scrap material
4.3	To whom Inventory control is more beneficial?
A	Workers
В	Consumers
С	Labour
D	Manager
4.4	What is ABC analysis?
A	Optimization Process
B	Manufacturing Process
C	Quality Control Technique
D	Inventory Control Technique
~~~	
4.5	EOQ is related with which parameter?
Α	Quality
В	Time
С	Quantity
D	Space
4.6	In which decade did HRM originate?
Α	1970
В	1980
С	1950
D	1990
4.7	In Resource levelling, the resources are
Α	unlimited
В	rationed
С	abundant
D	Limited
4.8	In Resource Smoothening, the resources are considered to be
Α	rationed
В	limited
С	unlimited
D	Short
4.9	Graphical representation of resource requirements over the entire project duration is called as
Α	Resource Histogram.
В	Pie Chart
С	AOA Network
D	AON Network
D 4.8 A B C D 4.9 A B C	Limited In Resource Smoothening, the resources are considered to be rationed limited unlimited Short Graphical representation of resource requirements over the entire project duration is called as Resource Histogram. Pie Chart AOA Network

4.10	Recruitment is a function of
A	controlling
B	directing
C	staffing
D	Planning
4.11	E-recruitment is an example of
- <del>ч</del> .11 А	direct recruitment
B	indirect recruitment
C D	external recruitment
D	
<u> </u>	third party recruitment
4.12	In total cost of Construction Project connecting to be much is the contribution of motorials?
-	In total cost of Construction Project, approximately how much is the contribution of materials? 60 % - 62 % cost
A	
B	10 % - 20 % cost
C	30 % - 40 % cost
D	25% - 30 % cost
4.10	
4.13	What is correct sequence of the the functions of human resource management?
A	Manpower Planning - Training - Recruitment - Selection - Performance Evaluation
B	Performance Evaluation - Manpower Planning - Training - Recruitment- Selection
С	Manpower Planning-Recruitment- Selection - Training - Performance Evaluation
D	Performance Evaluation - Manpower Planning - Training – Recruitment - Selection
4.14	Which of the following costs is the sub cost considered in EOQ analysis?
A	Indirect Cost
B	Inventory Carrying Cost
С	Project Cost
D	Direct Cost
4.15	Safety Stock level of materials is dependent upon what?
Α	Time of Usage
B	Rate of usage & Probability of Shortage
С	Cost of materials
D	Material Supplier
	Module no.5 Project Monitoring & Control
<u> </u>	What is the process of incompositing sharpers and reacheduling an understand the Divised 1
5.1	What is the process of incorporating changes and rescheduling or replanning the Project plan
	called?
A	Resource allocation
B	Resource smoothing
C	Resource levelling
D	Updating
5.2	Which one of the following is the objective in crashing?
A	Reduction in cost

В	Reduction in resources
С	Reduction in duration
D	Reduction in project size
5.3	In Time- Cost optimization, while crashing which activity is to be crashed first?
Α	longest duration activity
В	Critical activity with highest cost slope
С	Critical activity with least cost slope
D	shortest duration activity
5.4	What is the formula for determining cost slope of an activity?
A	(crash cost - Normal cost) / (crash time - Normal time)
В	(crash Time - Normal Time) / (crash cost - Normal cost)
С	(crash cost - Normal cost) / (Normal time - Crash time)
D	(Normal cost-crash cost) / (Normal time - Crash time)
5.5	In a construction project, the extra cost slope of an activity is an indication of
A	extra time needed
B	extra cost needed
С	reduction of duration of critical activity
D	crashing of an activity
5.6	Site order book is used for recording
A	Instructions by the executive engineers
B	Construction measurements
C	Issue of store equipments
D	Names of the casual labour
<i>с</i> 7	
5.7	Which of the following is not a step to control the project cost?
A B	elimination of wastages
Б С	cost planning
D	resource planning cost overrun
D	
5.8	During the construction period, price variation clause in contracts caters to
A	Increase in rates of only important materials
B	Variation in cost in materials element, labour element and Petrol - oil - lubricant element
C	Variation in total cost of the project on an ad hoc basis
D	Rate of inflation
5.9	Economic saving of time results by crashing
A	cheapest critical activity
В	cheapest non-critical activity
С	costliest critical activity
D	costliest non-critical activity
	· · · · · · · · · · · · · · · · · · ·
5.10	Time by which particular activity can be crashed can be extracted from
А	Crash time

В	The difference between normal time & crash time
С	Cost slope
D	Crash Slope
5.11	Which of the following Data is not required for updating the schedule of the project
A	Original network
B	Progress report
C	Budget
D	New information and knowledge regarding project
5.12	Cost incurred on Converting resources into assets is called as
Α	Direct cost
В	Indirect Cost
С	Total cost
D	Crash Cost
5.13	Time by which activity can be crashed or reduced is called as
A	Cost slope
B	Crashing potential
С	Crash slope
D	Cost potential
5.14	What is D.P.R ?
A	Daily Process Report
В	Daily Planning Report
С	Daily Progress Report
D	Daily Practical Report
5.15	What is Optimized & Minimized in Project Time-cost trade-off analysis ?
A	Quality & Cost
B	Duration & Cost
C	Quantity & Cost
D	Cost & Safety
	Module no. 6 Construction Safety, Quality Control & Labour Legislation
6.1	Construction safety is important due to
Α	Economic reasons
В	Humanitarian concern
С	Medical expenses
D	Client concern
6.2	The major cause of fire hazards at construction sites is due to
Α	Cutting / welding operations
В	Unsafe storage of material
С	Faulty equipment
D	Smoking
B C	Unsafe storage of material Faulty equipment

6.3	Which are major quality control methods?
Α	Testing & sampling
В	Inspection & testing
С	Inspection & sampling
D	Inspection, testing & sampling
6.4	Which are basic elements of quality?
Α	Structural quality, design & conformance
В	Design & structural quality
С	Design & conformance
D	Quality & design
6.5	Sampling is the process of determining the quality of a
A	Small part from a large group
В	Small group from a small part
С	Small group at random
D	Large group from a small part
6.6	What do QA and QC stand for?
A	Quality Assurance and Quality Queuing control
B	Quality Adjustment and Quality Completion
C	Quality Assurance and Quality Control
D	Quality Adjustment and Querying Control
6.7	Which of the following options involves material and component control? Development of standards
A B	Development of specification
Б С	Quality control
D D	Feedback
6.8	Quality control is aimed at?
0.8 A	Maintaining the desired quality
B	Exceeding the desired quality
C	Continuously improving the quality
D	following the quality
6.9	Drawing control charts requires?
A	Adjusting the machines
B	Term work training of workers
C	Top management involvement
D	Calculation of statistics from data
6.10	Quality control does not apply to?
А	Drawing flow chart
В	Drawing control chart
С	Idea generation

D	Driving
6.11	What is the full form of SQC?
Α	Site quality control
В	Statistical quality control
С	Substandard quality control
D	Substantial quality control
6.12	ISO 9000 determines?
Α	If the company practice its return procedures
В	Process capability
С	The kind of control chart to be used
D	Random causes of variation
6.13	Individuals who have no roles in quality management?
Α	Government regulators
В	Workers
С	ISO 9000 trainers
D	Vendors
6.14	The objective of ISO 9000 family of quality management is
Α	Customer satisfaction
B	Employee satisfaction
C	Skill enhancement
D	Performance enhancement
6.1.5	
6.15	Which of the following codes is related to environment management?
A	ISO-9000
B	ISO-26000
C	ISO-14000
D	ISO-13000
(1)	OA Stonda fact
6.16	QA Stands for? Quality Assessment
A	
B	Quality Assurance       Quality Approval
C D	Quality Approval Quality Appraisal
6.17	In which Year,' Minimum Wages Act' was introduced?
	1948
A B	1948
C D	1925
D	1930
	1743
6.18	Which parameter of the following is not one by which measurement of safety can be carried out?
0.18 A	Injury - Frequency Rate
B	Injury - Severity Rate
C B	Injury Index
L	

D	Injury Measurement Index
6.19	In which year OSHA is formed?
Α	1971
В	1979
С	1975
D	1983
6.20	Inspection assures that?
Α	Workers are motivated
В	Product needs specification
С	The quality problem is solved
D	The process is in control